Agility ICD-10 Solution Overview

The Agility ICD-10 solution has been divided between the 10.08 release, made available 06/30/15, and the 10.09 release expected in October of 2015. This document will provide a combined overview of the full Agility ICD-10 solution.   Each change noted below is further detailed in the help files which can be accessed through Agility, using the toolbar icon of a "?".

10.08 (Released 06/30/15)

EMR CHARTING

- Dual coding, providing the ability to enter ICD-9 _and_ ICD-10 diagnosis codes.
- The ICD codes (numerical values) generated from the Assessment section were removed from the charting notes to address concerns around accuracy in the follow-up visit on (or after) 10/1/15. Agility provides parameters that allow previous ICD codes to populate the charting note during a follow-up visit that may have included ICD-9 codes after the 10/1 ICD-10 deadline. For more information, please see the Agility Help topic, "ICD10, sub-topic of EMR Charting."
- The text generated on the Assessment section of the charting note is generated from the problems that are assessed or reassessed.
- As always, on a follow-up visit, the user should reassess all diagnosis codes.
- The Assessment sub-tab has been modified to allow entering of ICD-10 codes.
- Agility will programmatically attempt to suggest the correct coding version for the visit.
- To accommodate the need for increased specificity within the visit documentation, additional fields have been added to the Assessment and Diagnosis window to ensure thorough supporting documentation for the diagnosis.
- ICD-10 and/or ICD-9 codes can now be specified within the Wizard and Merlin setup. For more information, please see the Agility Help topic, "ICD10, sub-topic of Wizard and Merlin Setup."
- When selecting either a Wizard or a Merlin, the system will allow for both codes to be added to the visit and to be assessed as one Problem entry that is dual-coded. For more information, please see the Agility Help topic, "ICD10, sub-topic of Wizard and Merlin Setup."
- The ability to lookup and search the ICD-10 table has been added in all places where ICD-10 codes may be entered and/or selected. Agility has integrated a third party tool called ICD Sherpa which will guide users through code descriptors to narrow options to a managable list of applicable ICD-10 codes. For more information about Sherpa, please see the Agility Help topic, "ICD10, sub-topic of Vitalware ICD Sherpa."
- The ICD Sherpa tool is provided by Net Health's partner, VitalWare.
- Access to ICD Sherpa has been provided within the Assessment portion of the EMR, on the Assign Diagnosis window, and also within the Problems List.
- Agility will pass to ICD Sherpa key concepts captured about the patient's condition and assessment of the problem to assist in searching for the appropriate ICD-10 code.

- Providers or Coders can also elect to start from scratch once in the ICD Sherpa window, entering keywords that describe the patient's condition. The tool will guide the user through a series of applicable descriptors to the most relevant code(s).
- ICD-10 code(s) selected in the ICD Sherpa tool will be passed back to Agility and will be automatically added to the medical record.
- ICD Sherpa is optimized for Internet Explorer 9 (IE9) and above, as well as Chrome and Firefox browsers.
- Given that Microsoft will no longer be supporting Internet Explorer 8 (IE8) as of January 12, 2016, ICD Sherpa has not been optimized for this browser. At this time, we do not recommend use of ICD Sherpa in the IE8 browser. Please consider updating your web browser, if needed.

OTHER CLINICAL MODIFICATIONS

- The Enter Visit window has been modified to allow users to enter ICD-9, ICD-10, or ICD-9 and ICD-10 codes.   For more information, please see the Agility Help topic, "ICD10, sub-topic of Enter Visit (non-EMR)."
- The Incident record has been modified so it now supports up to 12 ICD-9 codes/diagnosis descriptions and 12 ICD-10 codes/diagnosis descriptions. The Coder/Clinician/Provider can now enter and view ICD-9 codes and ICD-10 codes on Incident records. The Problem List is updated with all ICD-9 and ICD-10 codes entered on the Incident and a message is displayed to the user indicating what ICD coding version is suggested for the Incident. For more information, please see the Agility Help topic, "ICD10, sub-topic of Incident Record."
- Case Management has been modified so that the Case Detail function now supports up to 12 ICD-9 codes/diagnosis descriptions and 12 ICD-10 codes/diagnosis descriptions. The Coder/Clinician/Provider can now enter and view ICD-9 codes and ICD-10 codes on Case Management records. For more information, please see the Agility Help topic, "ICD10, sub-topic of Case Management."
- On the View Patient Chart window (Visits tab/Incident tab/Charting Notes tab), the user may now view ICD-9 codes and ICD-10 codes that may have been entered on the Visits. For more information, please see the Agility Help topic, "ICD10, sub-topic of View Patient Chart."
- On the View Patient Chart window (Visit tab/Incident tab/Charting Notes tab), users may select to filter the Visits by ICD-10 code. For more information, please see the Agility Help topic, "ICD10, sub-topic of View Patient Chart."
- The ICD-10 codes on both the Visit and the Incident forms schema, along with associated diagnosis descriptions, have been added to allow for selection and inclusion on printed forms. Please contact Net Health Support for further details.
- On the Company Record, users may now enter an ICD-10 Effective Date to be used when the company is self-insured for Worker's Compensation or when there are Employer Paid Services. For more information, please see the Agility Help topic, "ICD10, sub-topic of Company record."
- Within the Clinic Parameter Maintenance window two new fields have been added:
  - "ICD-10 Effect" is used to determine the effective date for the ICD-10 code version.

- o "For Reporting, ICD Version that takes precedence" is used to determine which ICD version should be used for reporting when a Visit and/or Incident is dual-coded. Users will have the choice of ICD-9 or ICD-10; the default option is ICD-9.

For more information, please see the Agility Help topic, "ICD10, sub-topic of Clinic Parameter Maintenance."

- Separate ICD-10 effective dates can be specified for Managed Care Organization (MCO), Lab, and Contract Third Party Administrator, (TPA), distinct from Agility's billing parameters.

10.09 (October 2015)

EMR CHARTING

- The Assessment and Diagnosis window now has the ability for the provider to crosswalk from the ICD-9 to ICD-10 code with a few selections. When the problem has been coded with an ICD-9, the provider may use the mapping feature to quickly code the ICD-10. The selection of the mapping button will invoke the ICD Sherpa tool that has the list of appropriate codes narrowed down based on the ICD-9 code and will walk the provider through the ICD-10 concepts to allow for the selection of the appropriate ICD-10 code. For more information about Sherpa, please see the Agility Help topic, "ICD10, sub-topic of Vitalware ICD Sherpa."
- Agility's Consolidated-Clinical Document Architecture (C-CDA) and Continuity of Care Record (CCR) now support sending the ICD-9 and the ICD-10 codes that are coded on the Problems. For more information, please see the Agility Help topic, "Data Portability."
- Clinical Reconciliations now have the ability to accommodate both ICD-9 and ICD-10 version codes for the Medication Reconciliation as well as the Problem or Illness Reconciliation. For more information, please see the Agility Help topic, "Clinical Information Reconcilemnt."
- Printed prescriptions as well as Electronic Prescriptions (including templates) now have the capability of including ICD-10 codes, if applicable.

BILLING

- The Work Comp Case Invoices have been modified to allow for the printing of ICD-9 and/or ICD-10 codes.

  For more information, please see the Billing Help topic, "Workers Comp Case Invoices."

- The Medicare UB-04 claim has been modified to print the appropriate code in Box 66, based on the version of ICD codes are printing on the claim.

REPORTING

- The Visit Reporting, A/R Reporting and the Exposure Reporting wizards have been modified to allow for the selecting, sorting, and printing of ICD-10 codes. For more information, please see the Agility Help topic, "How to Use Report Wizards to Create Customized Lists."
- The Clinical Query Tool has been modified to allow for the selecting, sorting and printing of ICD-10 codes.

- The following reports have been modified to support the printing of ICD-9 and/or ICD-10's so that the recipient of the report may see all of the data recorded during charting. (**NOTE:** The different code sets for ICD-9 and ICD-10 will be printed separately and labeled appropriately.)
  - Work Status Summary/Encounter Summary Report
  - The Encounter Form
  - The Referral Note
  - The following reports have been modified to be able to report on ICD-10 codes:
  - Injury & Illness Activity Repport
  - Injury and Illness Analysis Report
  - Patient Injury and Illness Comparison Report
  - Patient Injury and Illness Rates Report
  - Patient Lost Time per Injury Analysis Report
  - Case Costs Analysis Detail Report
  - Case Cost Comparison by Period Report
  - Pataient Injury & Illness Detail Report
  - Work Comp Activity Report
  - Patient Visit Analysis Report
  - Patient Visit Category Time Comparisons Report
  - Therpay by Anatomy Report
  - RTW Outcomes Report
  - Potential Problem Cases Report
  - Referral Analysis by Referral Provider
  - Revenue Analysis
  - Service Revenue Analysis Report
  - Revenues by Visit Type
  - Collections Ratio Report
  - Rechecks Per Incident Report
  - Rechecks Per Referral Report
  - RVU Productivity Analysis Report
  - Employee Exposure Analysis Report
  - Employee Case Management Report
  - Billing Payment Summary Report
  - Exposure Response Report
  - Lost Time Analysis Report
  - Lost Time Comparisons Report
  - Quality Reports have been modified to allow for the inclusion of ICD-10 criteria.

  For more information, please see the Agility Help topic titled for the desired report topic as listed above.